



Joint Forum of Financial Market Regulators

Forum conjoint des autorités de réglementation du marché financier

Joint Forum Fall Meeting

March 24, 2010

Quebec City, Quebec

MEETING HIGHLIGHTS

<i>Joint Forum Representation</i>	<p>The Joint Forum welcomes the following additions to its membership:</p> <p>Bradley Doney, Commissioner, British Columbia Securities Commission, as a representative of the Canadian Securities Administrators</p> <p>Shonna Neil, Senior Manager, Licensing, Financial Services Commission of Ontario and the newly elected Chair of the Canadian Insurance Services Regulatory Organizations (CISRO) as the representative for CISRO.</p>
<i>Consumer Awareness and Engagement</i>	<p>The Joint Forum approved the following recommendations for strengthening its engagement with consumers:</p> <ul style="list-style-type: none">• Increasing the use of plain language in its consultation documents and other materials• Utilizing multi-stakeholder meetings, as appropriate, to engage consumers• Provide individuals and investors more feedback on their responses to consultations• Encourage individual Joint Forum members to engage local consumer organizations and any in-house consumer committee on relevant issues and report feedback to the Joint Forum
<i>Joint Forum Website</i>	<p>The Joint Forum has redesigned its website. The new version of the website is expected to go live in early May and can be viewed at www.jointforum.ca.</p>

<p><i>Joint Forum 2009-2012 Strategic Plan</i></p>	<p>The Joint Forum reviewed progress on a number of initiatives in its current Strategic Plan. As part of its Product Disclosure and Regulation initiative, a survey of product manufacturers will be undertaken on their standards to identify and disclose risks to consumers in new products. As part of its consumer awareness and engagement initiative, a consumer publication on financial compensation is being developed. The publication will be posted on the Joint Forum Web site. The Joint Forum is also examining options to improve sharing of regulatory enforcement information sharing and public awareness of the three financial sector OmbudServices.</p>
<p><i>Next Meeting</i></p>	<p>The Fall 2010 Joint Forum meeting will be held on September 22, 2010 in Winnipeg, Manitoba.</p>